

HOW WE'RE KEEPING OURSELVES AND OUR CUSTOMERS SAFE



Please read the following information and follow the guidance when we are visiting you. It has never been more important for us to work together to keep our distance.

Due to the social distancing guidance, we've had to change how we operate slightly:

- During the clean we will ensure to keep the correct social distance as much as possible
- Instead of leaving our aftercare information, we will now be sending this via email or text
- We kindly ask that you pay online if possible. If not we are still able to take other payments
- Please stay in another room whilst we are cleaning. This isn't us being rude, but we need to maintain social distancing
- Whilst we love the tea and biscuits you usually offer, we will sadly decline them for now

What are we doing? We are taking extra hygiene precautions which will include:

- Wearing additional PPE equipment such as disposable gloves and shoe covers which will be changed between every job
- After every clean we are cleaning and sanitising all our equipment before bringing it into your home. Where possible we will leave our larger equipment outside
- Washing and sanitising our hands more regularly where possible
- We will be wiping down any surfaces we have touched with a disinfectant cleaner

If you are self-isolating or showing any symptoms of being unwell, please make us aware.

It has never been more important for us to work together to keep our distance. We're working hard to protect you and our colleagues – please help us to do so by following the guidelines in place.